

Adult Migrant English Program (AMEP) Pathways to Work

Customer Service

Learn communication & employability skills for working in a customer service environment (Retail/Hospitality/Office).

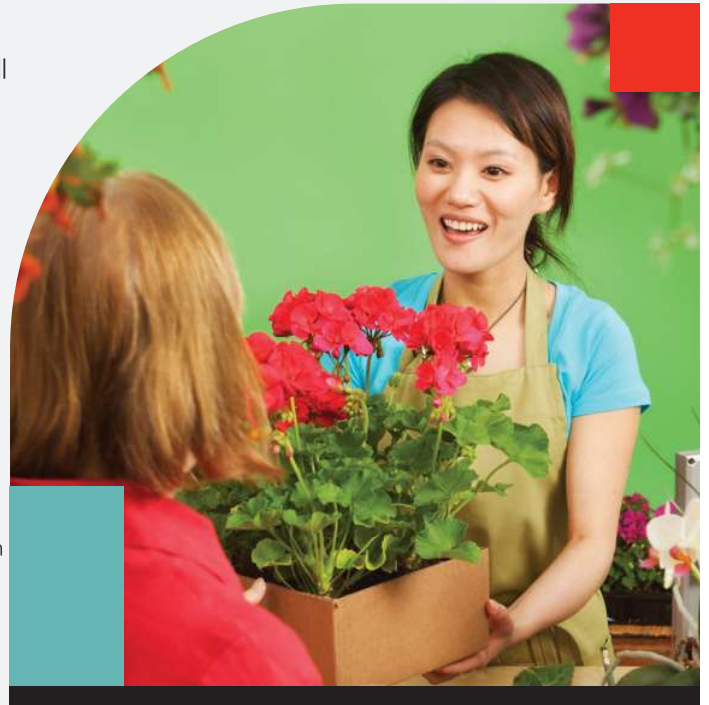
Includes 42 hours of work experience & you will complete:

- SITHFAB005 Prepare and serve espresso coffee
- SITXFSA001 Use hygienic practices for food safety
- SITHFAB002 Provide responsible service of alcohol
- SITHGAM001 Provide responsible gambling services

Eligibility

For all courses, you will need to:

- be eligible for the AMEP
- be currently enrolled in the Pre-employment English stream
- have attended AMEP in the last 12 months
- have not achieved Vocational English (ACSF Level 3 in all skills)



Enrolment

Enrolment sessions can be held online or at the course location. **No childcare** facilities are provided at enrolment sessions.

Course	Session type	Address	Class Time**	Enrolment date and time	Course start date	Course end date
Pathways to Customer Service	Enrolment Session	2 Jacobs Street, Bankstown	9:00am - 2:30pm Mon-Thu	Wednesday 07/12/2022 2:00pm	Tuesday 31/01/2023	Thursday 06/04/2023

More Information

For enquiries or to check your eligibility, contact your Pathways Guidance Advisor or speak to Navitas Skilled Futures.

Please contact us today:

P: **02 9707 0200**

E: **bankstown@navitas-skilled-futures.com.au**

W: **navitas-skilled-futures.com.au/ptw**

*Clients are only eligible for one Pathways to Work course during their time in the AMEP. **Class time may change subject to VET training timetable. The Pathways to Work (PtW) program is part of the Adult Migrant English Program (AMEP) and is funded by the Australian Government. Navitas Skilled Futures is part of the Navitas Group. RTO Code: 0927.



Global-Mark.com.au®
Programs are delivered under a management system certified as complying with ISO9001.